

The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013

Instructions for cancellation - Please Save a copy of this form now!

Right to Cancel

Where the Regulations apply you may have the right to cancel this contract within 14 days without giving any reason.

The Cancellation period will expire after 14 days from the day of entering into the contract.

To exercise the right to cancel, you must inform us (see below) of your decision to cancel the contract by a clear statement (e.g. letter sent by post or email). You may use the attached model cancellation form, but it is not obligatory to do so.

PBSC
1a Penn Road
Hazlemere
High Wycombe
Buckinghamshire
HP15 7LN
e-mail office@smartsurveyor.co.uk
(in case of queries telephone 01494 718009)

To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

Effects of cancellation

If you cancel the contract we will reimburse to you all payments received from you, including (where charged) the cost of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

We will make the reimbursement without undue delay, and not later than 14 days after the day on which we are informed about your decision to cancel the contract.

We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

If you requested for us to begin the performance of services during the cancellation period, you shall pay us an amount which is in proportion to what has been performed until you have communicated to us your cancellation from this contract, in comparison with the full coverage of the contract.

Nothing herein affects any other conditions of engagement set out nor any other statutory rights.

To:

PBSC
1a Penn Road
Hazlemere
High Wycombe
Buckinghamshire
HP15 7LN
e-mail office@smartsurveyor.co.uk

I/we* hereby give notice that I/we* cancel my/our* contract with you for the supply of the following service(s):

(enter description) _____

ordered on: (date) _____

Name of Consumer(s): _____

Address of Consumer(s): _____

Date: _____

Signature of consumer(s):
(only if notified on paper)

(* delete as appropriate)